

SEIANIME
Shipping & Return Policy
Effective Date: 07/14/2025

SHIPPING POLICY

At this time, **SEIANIME does not offer direct shipping** for products.

However, we do provide a convenient **Order Online, Pick Up In Store** option:

- Shop select items online and pick them up at our physical store or convention booth.
- You will receive a notification when your order is ready for pickup.
- Orders must be picked up within [7–14] days of notification unless other arrangements are made.

Please bring your order confirmation and a valid photo ID when picking up your items.

RETURN POLICY

We want you to love what you buy. Returns are accepted on most eligible items within **30 days of purchase**, provided the items meet the conditions below.

Eligible for Return

- Items must be unused and in original, unopened packaging
 - Items must be in new and resalable condition
 - All original tags or labels must be intact (if applicable)
 - A receipt or proof of purchase is required
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Non-Returnable Items

Returns are **not accepted** for the following:

- Opened packaged items (e.g., figurines, card decks, blind boxes)
 - Nendoroids
 - Trading card packs and sealed decks
 - Clothing items that are visibly worn or damaged after purchase
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REFUND PROCESS

- Approved refunds will be issued to the original form of payment
 - Refunds are typically processed within 5–7 business days after inspection
 - SEIANIME reserves the right to deny any return that does not meet our return conditions
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Questions?

Please contact us at:

Email: Info.seianime@gmail.com

Phone or Social Media: [@sei.anime](#)

Website: Seianimedfw.com